Naveen Kumar Dwarampudi

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**Objective**

**Having 3 years of experience in Azure devops engineer and Azure administrator in a reputed organization where I can leverage my skills to grow along with the company while being Innovative.**

**SYNOPSIS**

* **9 years 10 months of total experience as DevOps Engineer + Azure Administrator + Windows Administrator+ Technical Support Engineer+ Software consultant.**
* **Proven experience in implementation of ADO (Azure DevOps Organization) and implementation of Azure DevOps projects with Agile as the process methodology.**
* **Excellent in implementation of DevOps practices with Azure DevOps in any kind of projects such as Development, Infrastructure and Automation.**
* **Experienced in activities related to management of ADO (Azure DevOps Organization) such as ADO to AAD connection establishment, Project Management, Extensions Management, Access Management.**
* **Experienced in Azure DevOps Repository management (Implementing version Control System based Repositories in Azure DevOps and managing GitHub Repositories) and Access management of the same with customizations according to Project or Client requirements.**
* **Good knowledge on Windows & Linux OS.**
* **Worked on Incident Management, Problem Management and Change Management.**

**Employment History**

* **Worked as Azure Devops Engineer at Cognizant, Hyderabad from April 2022 to November 2022.**
* **Worked as Azure Devops Engineer at JP Morgan, Hyderabad from July 2021 to March 2022.**
* **Worked as Azure Administrator at JP Morgan, Hyderabad from January 2020 to June 2021.**
* **Worked as a Windows Administrator at JP Morgan, Hyderabad from January 2018 to December 2019.**
* **Worked as a Technical Support Engineer at ICICI Bank, Hyderabad from May 2014 to December 2017.**
* **Worked as a Software consultant at Wyvil Infotech Solutions and Services Private Limited from October 2011 to December 2012.**

**Technical Skills**

* Source Code Repository: GIT
* Operating system: Windows 10, Ubuntu
* SDLC: Agile
* CI/CD Tools: Azure DevOps
* IAAS Tool:Terraform

**Current Roles and Responsibilities**

**Azure DevOps Engineer: (1.5 Years of Experience)**

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* Implementation of Azure DevOps Organization and ADO Projects from Scratch level.
* Responsible for implementing Azure DevOps Practice in the projects and working with development team and managing the administration activities of DevOps Projects in DevOps Organization.
* Proven experience in Implementing DevOps Practices in the Projects working using Old Practices.
* Experienced in dealing with Various Azure DevOps Featured Services like Boards, Repos, Pipelines, Artifacts, and Test Plans.
* Experience in Implementing build integration and deployment of various web applications and databases.
* Experienced in various features configuration in Boards Services Process based feature implementation like working with User Stories, Tasks, Bugs, Capacity Planning’s.
* Experienced in various features configuration in Repo Services like Version Control management of Azure Repos and GIT Repo.
* Responsible to do all scope of operations in Azure DevOps (build pipeline and release pipelines, work with them).
* Experienced in various features configuration in Pipeline Services like Defining the build and release pipelines for Infrastructure, application, and database related Pipeline implementation with various stages according to the requirement.
* Experienced in customizing the enabling of Agent Pools Activities (All kind of operations).
* Experience in implementing the Service Connections with Various third-party tools like GitHub and other tools.
* Implementation and Working Knowledge with Source Control Tools (like GitHub).
* Identify the scope of the automation in the working projects and prepare the solutions and submitting the same for review and implementing the same.
* Experienced in Project Management Activities like Project Planning, Sprint Planning, Release Planning and Grooming Sessions along with the client and part of requirement gathering to implement DevOps Practices.

**Azure Administrator: (1.5 years of experience)**

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* Creating Azure Cloud Services like VNET, VM’s, Availability sets and load balanced Endpoints.
* Adding/Removing the users and groups in azure for a subscription or for multiple subscriptions.
* Implement or propose a Solution to migrate on premise infrastructure to Azure.
* Server build activities like Provisioning of VM's with windows OS (or) RedHat Linux (RHEL)
* Infrastructure planning such as Compute, Storage, Network for High Availability
* Attach/detach network interface
* Redeploy Virtual Machine & Create VHD image
* Create/Attach Availability Set & Availability Zone
* Configure and management of new Blob Storage Account
* Change the existing storage account SKU (e.g., LRS, GRS and ZRS etc.)
* Upgrade from Standard HDD to Premium SSD disks
* Upgrade RAM and CPU cores
* Create and attach additional Data Disk
* Move resources from one Resource Group to Another Resource Group
* Decommissioning & Remove Azure Server based on Service Request received from customer
* Extend the Virtual Machine disk size up to 4TB
* Troubleshooting RDP errors and connectivity issues in the IAAS level.
* Configure and management of Virtual Network (VNets)
* Create and delete Subnets based on requirement.
* Create VNets peering connection
* Configuration and management of Azure Load Balancers.
* Subscription Management via Azure portal.

**Windows Administrator: (2 years of experience)**

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* Conversing with IT managers about system and server upgrades.
* Installing and upgrading Microsoft Windows operating systems and servers.
* Providing technical support for staff and users of back-end systems.
* Diagnosing and resolving system and server errors.
* Examining system error logs and errors reported by users.
* Keeping an eye on and updating the Windows source code.
* Monitoring the performance of the system.
* Ensuring the security of the server architecture and creating system backups.
* Monitoring all system alerts and assisting in resolving complex hardware and software issues.
* Ensuring that servers and systems operate efficiently and provide support for day-to-day operations.
* Analyzing the system for failures and assisting in file restoration using the operating system.
* Ensuring that various window patches and security controls are applied efficiently.
* Managing and monitoring system plans, as well as all system-related activities, both planned and unplanned.

**Technical Support Engineer: (3.8 years of experience)**

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* Installation of Thin client’s client operating system like Ubuntu or any third-party operating systems.
* Trouble shooting all related desktop and think client related issues in the floor.
* Connecting the Remote Desktop Sessions and supporting on-site staff Implementing remotely with tools like (Team Viewer, VNC).
* Maintaining ping report to know WAN connection.
* Configuring, trouble shooting and recovery of MS-outlook.
* Providing first level desktop support to around 100+ users such as application support like outlook etc.
* Monitor the performance of the computer systems and IP address issues as they arise.
* Network with LAN/WAN and active directory for continuous company connection.
* Respond to and track user incidents and request work activity in a ticketing system.
* Coordinates activate for high and critical incidents p1/p2/p3 process.
* Analyses alert failures and Create ticket and maintains documentation and procedures Create ticket for all the alerts appear on console using REMEDY SNOW ticking tools.
* Good Knowledge on Linux.
* Remote administration through Putty, SSH.
* Configuring the private repository for accessing the packages with YUM.
* Creating and managing user accounts, groups and access levels using SUDO
* Installation & Configuration of Red hat Server 7.0
* Backup and Restoration using tar and gzip.
* Experience in USER and GROUP administration tasks such as Creating, Modifying, Deleting, ids and groups in LINUX
* Worked and having good knowledge on ITIL process, incident and change management

**Software Consultant: (1.2 years of experience)**

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* Worked in JAVA for a project named application performance management.
* APM Allows you to monitor, analyze and report on transactions throughout your IT environment whether physical, Virtual or in cloud so you can quickly identify issues and resolve problems before they disrupt critical services.
* This project Involves automating the test cases related and the integrated middleware technologies. This project is developed through agile methodology by using core concepts of JAVA.

**Academic Details**

* Postgraduate Diploma in Banking (January 2013 to April 2014) from Manipal University, Bengaluru, Karnataka.
* Bachelor of Technology in Computer Science and Engineering (August 2007 to May 2011) from GMR Institute of Technology, Rajam, Andhra Pradesh

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge**.**

**(Naveen Kumar Dwarampudi)**